



## MEMO / NOTE DE SERVICE

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| To / Destinataire | Mayor and Members of Council     | File/N° de fichier:  |
| From / Expéditeur | Steve Kanellakos<br>City Manager |                      |
| Subject / Objet   | Flooding Update                  | Date: April 30, 2019 |

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The purpose of this memo is to provide you with a brief update on the City's response to the flooding emergency and potential impacts to service delivery.

All departments and services have been fully engaged in the City's response and relief efforts since the state of emergency was declared on April 25. Water levels are expected to peak by this Wednesday or Thursday, as forecasted by the Ottawa River Regulation Planning Board. In addition, the extensive snowmelt from the northern regions of the Ottawa River is expected to increase water levels once again by mid next week.

Given the amount of precipitation in the forecast and continued spring thaw, it is difficult to predict how long the City will be in a state of emergency. We expect that a significant and sustained effort from City staff will be required over the coming weeks to respond to the current flooding emergency. Work will also continue well after the flooding subsides to support residents in all impacted areas as we move into recovery operations.

The senior leadership team met yesterday to discuss potential impacts to service delivery as the City continues to respond to the flood and shifts into spring and summer operations. While every effort will be made to maintain our service delivery levels, we do anticipate some impacts.

The General Managers and I will make ourselves available to all Members of Council to discuss any questions or concerns you may have during this challenging and unpredictable time. Over the coming days, the General Managers will also be reaching out to their respective Standing Committee Chairs and Vice Chairs to provide more specific detail on potential service delivery impacts.

I appreciate your patience and support as we continue to help our residents and communities in need. If you have any immediate questions or concerns, please do not hesitate to contact me.

*Original signed by  
Steve Kanellakos*

c.c. Senior Leadership Team  
Extended Senior Leadership Team